

Sure Water, LLC
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Product Warranty

Sure Water, LLC offers a one year warranty from date of manufacture on all tanks carrying the Sure Water Tank label. Should a defect appear within the warranty period Sure Water, LLC will supply a new, equivalent tank in replacement thereof. Sure Water, LLC's liability is limited to the value of the tank itself and specifically excludes the cost of installation, removal of the defective tank, and any and all consequential damages. This warranty does not cover the spigots, bulk-head fittings, or tank accessories.

If a customer deems a tank to be defective, the customer will pay for the shipment costs to return the defective tank to the place of manufacture. The customer can expect reimbursement of the shipping costs and a replacement tank when the Sure Water, LLC also determines that the tank is defective.

Cancellation / Return Policy

All orders canceled within 24hrs will receive a full refund. Customers that do not cancel within 24hrs of ordering will be charged a 15% restocking fee. Customers cancelling an order after shipment are responsible for all freight charges. Damage incurred in the shipping process is between the customer and the shipping company. Please inspect your tank(s) carefully before signing for the shipment. **If your tank appears damaged DO NOT accept delivery.**